



Privacy Policy

Voiteck, respects and is committed to protecting the privacy of its customers. This Privacy Policy outlines how personal information may be collected, processed and used by Voiteck. Voiteck will ensure that any personal information it may collect is only used as set out in this Privacy Policy.

For the purposes of this Privacy Policy "Voiteck", and other trading names used by Voiteck and its Related Bodies Corporate (as defined in the Corporations Act(2001)). "You" means clients, customers and visitors to this web site.

Voiteck is subject to the National Privacy Principles in the Privacy Act 1988 (Commonwealth). These National Privacy Principles aim to ensure that organisations such as Voiteck that hold information about you handle that information responsibly. The National Privacy Principles are also designed to give you a degree of control over the way information about you is collected, stored and used.

Collection of Information

Voiteck may collect personal information from you when you subscribe to various services and when it provides these services to you. Matters such as name, address, telephone number are essential for Voiteck to properly provide its services to you. It may also from time to time collect additional information such as relating to your lifestyle, taste and marketing preferences, occupational category and income bands.

Use of Information

Voiteck uses your information to provide its services and goods to you and to better respond to the services and goods that you may want. This includes fulfilling administrative functions associated with those services such as billing and the provision of information.

Your information may be aggregated with others from time to time and provided to third parties on a "non user specified" basis, i.e. the information will not identify individual users. Voiteck reserves the right to share this aggregate information with others.

Where Voiteck wishes to provide your particular personal information to other parties it will not do so without your consent. Consent previously given may be withdrawn by contacting the accounts@voiteck.com.

Voiteck may also aggregate your information with others for the purposes of statistical compilation and general analysis. This aggregated information may be provided to others as a summary report for marketing, advertising or research purposes. Such information would be provided on a "non specific" basis, i.e. in such a manner that you and others cannot be identified.

Quality and Security

Voiteck will take reasonable steps to make sure personal information it collects, is accurate, complete and up to date and is protected from misuse, loss or unauthorised use, modification or disclosure. It will use a variety of technical security measures to ensure this is done.

As you will be aware, no data transmission over the Internet can be absolutely guaranteed to be totally secure.

Access to Personal Information

If requested by you, we will let you know what personal information we hold, for what purpose we are holding it and how we collect it.

You have the right to access your personal information. To do so, contact our accounts@voiteck.com. Voiteck will correct any information it holds that may be out of date or not accurate.

Cookies

Cookies are data/information sent to your browser from a web site which is stored on your hard drive for record keeping purposes. It assigns a unique identification number to your computer allowing us to track usage patterns and to compile data in an aggregated and "non user" specific form enabling us to improve our content and target advertising. Cookies do not damage your system and if you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allow you to deny or accept the cookie feature.

Links to Other and Co-Branded Sites

Voiteck may have commercial relationships with other entities allowing visitors to Voiteck's sites to link directly to sites operated by those parties. Whilst these sites may not be operated by or on our behalf they may collect personal information from you which would be shared with us, however any information we obtain will be held and dealt with strictly in accordance with this Privacy Policy.

Voiteck cannot be responsible for the content or practises of web sites operated by third parties that may be linked to our sites. Such links are for your convenience and do not constitute sponsorship, endorsement or approval of the content, policies and practises of those sites.

Other Matters Which You Should be Aware Of

You should use passwords to access your computer and remember to close your browser down when you have finished a session. This is important if you are sharing a computer or using one in a public place.

You will need to appreciate that whenever you volunteer personal information over the Internet this is information that is capable of being collected and used by others. You need to be conscious of this and be careful at all times and whilst most reputable companies that use the Internet to transact business endeavour to maintain security, no data transmission over the Internet can be absolutely guaranteed - much the same way as a telephone conversation or the general postal system.

Comments to Us

If you are concerned as to any aspect of Voiteck's privacy policy and its relationship with you please feel free to contact the privacy officer via email at info@voiteck.com with your concerns.